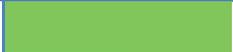


GAGA Members Survey 2012

Summary Report

(Completion rate: 100.0%)

Do you have an allotment.

Response	Chart	Percentage	Count
Yes		66%	39
No		34%	20
Total Responses			59

Will you be keeping your allotment next year?

Response	Chart	Percentage	Count
Yes		80%	32
No		20%	8
Total Responses			40

On you on the waiting list for an allotment?

Response	Chart	Percentage	Count
Yes		11%	6
No		89%	47
Total Responses			53

Please indicate how satisfied you are with the services offered by GAGA

	Very Satisfied	Satisfied	Dissatisfied	Very dissatisfied	No opinion	Total Responses
Membership fee	37 (61%)	23 (38%)	0 (0%)	0 (0%)	1 (2%)	61
Potato/seed ordering	29 (49%)	19 (32%)	1 (2%)	2 (3%)	8 (14%)	59
Potato varieties offered	24 (42%)	20 (35%)	3 (5%)	0 (0%)	10 (18%)	57
Shed opening times	22 (37%)	24 (41%)	7 (12%)	2 (3%)	4 (7%)	59
Shed stock	19 (33%)	30 (52%)	1 (2%)	0 (0%)	8 (14%)	58
Shed prices	23 (40%)	25 (43%)	2 (3%)	1 (2%)	7 (12%)	58
Newsletter	30 (49%)	29 (48%)	0 (0%)	0 (0%)	2 (3%)	61
Website	17 (29%)	18 (31%)	1 (2%)	1 (2%)	22 (37%)	59
Communications	24 (40%)	26 (43%)	3 (5%)	1 (2%)	6 (10%)	60
Events	9 (16%)	24 (42%)	4 (7%)	0 (0%)	20 (35%)	57

What is your preferred way for us to communicate with you.

Response	Chart	Percentage	Count
Letter		23%	14
Email		62%	37
Phone		17%	10
Website		7%	4
Spoken word		25%	15
Newsletter		30%	18
Other, please specify...		3%	2
Total Responses			60

Would you be willing to volunteer to help with any area of GAGA. Please tick any from the list below.

Response	Chart	Percentage	Count
Shed sales		56%	15
Shed stock		26%	7
Membership admin		26%	7
Potato orders		22%	6
Seed orders		30%	8
Working party (maintenance)		52%	14
Newsletter (editor/content)		19%	5
Website (content)		19%	5
Accounts		11%	3
Security		30%	8
Events/shows/excursions		44%	12
Growing advice		11%	3
other, please state what		19%	5
Total Responses			27

Please indicate how satisfied you are with the following aspects of your allotment and the allotments site.

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion	Total Responses
Soil	16 (41%)	20 (51%)	1 (3%)	1 (3%)	1 (3%)	39
Size	19 (48%)	19 (48%)	1 (2%)	0 (0%)	1 (2%)	40
Water supply	19 (48%)	20 (50%)	0 (0%)	1 (2%)	0 (0%)	40
Access	7 (18%)	13 (32%)	14 (35%)	6 (15%)	0 (0%)	40
Condition of allotment tracks	0 (0%)	7 (18%)	17 (44%)	13 (33%)	2 (5%)	39
Flooding	1 (2%)	7 (18%)	9 (22%)	23 (57%)	0 (0%)	40
Drainage	4 (10%)	6 (15%)	7 (18%)	17 (44%)	5 (13%)	39
Fencing	2 (5%)	13 (32%)	8 (20%)	10 (25%)	7 (18%)	40
Rubbish disposal	2 (5%)	6 (15%)	14 (35%)	12 (30%)	6 (15%)	40

Toilets	1 (3%)	1 (3%)	6 (15%)	11 (28%)	20 (51%)	39
Winter crops	2 (6%)	9 (25%)	5 (14%)	4 (11%)	16 (44%)	36
Security	1 (3%)	8 (21%)	12 (31%)	13 (33%)	5 (13%)	39

Any other area you wish to comment on.

The 11 response(s) to this question can be found in the appendix.

Overall, how satisfied are you with your allotment(s)?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Total Responses
Allotment satisfaction	7 (19%)	21 (57%)	9 (24%)	0 (0%)	37

How satisfied are you with the way Gnosall Parish Council deals with allotment issues?

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Total Responses
GPC	4 (10%)	9 (22%)	21 (51%)	7 (17%)	41

How satisfied are you with the way GAGA deals with allotments issues with Gnosall Parish Council?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Total Responses
GAGA	10 (24%)	23 (56%)	8 (20%)	0 (0%)	41

Gnosall Parish Council have written to us offering the management of the allotments to our association (GAGA). Would you be agree that this transfer of Allotment management should happen?

Response	Chart	Percentage	Count
Yes		70%	32
No		30%	14
Total Responses			46

Please give the reasons for your response to the previous question.

The 34 response(s) to this question can be found in the appendix.

What would you want to change, with regard to the current GPC management?

The 16 response(s) to this question can be found in the appendix.

What would you not want to change, with regard to the current GPC management

The 8 response(s) to this question can be found in the appendix.

Appendix

Any other area you wish to comment on. |

#	Response
1.	I love the location because of the surrounding countryside and wildlife e.g. birds of prey. Not sure if the boardwalk increases security as there are more people about or increases the risk - security does concern me.
2.	This year has been an exceptional bad year all round ,flooding , pinching crops , rain , blight etc ... the worst since I have been there in 1981 in my opinion
3.	The council seem reluctant to take allotment holders views seriously dismissing items without investigation. I have issues with flooding due to the new pathway - but it's dismissed as high rainfall. It floods under the main gate with only moderate rainfall but no one will listen. Security is atrocious. Over the past three years the volume of produce being stolen is out of control and action needs to be taken.
4.	Produce being stolen from my allotment , makes it not worth the hassle
5.	Poor tending on some allotments by tenants e.g. heavily overgrown in the height of summer
6.	Toilets - needs investment, better security and support (from all) - a difficult one maybe
7.	would like locks on gates and for everyone to shut the gates.
8.	Access road is diabolical
9.	Flooding by th gate needs some attention
10.	I feel that I cannot comment on quite a few of the questions,as I do not have an allotment.
11.	Like a lot of people I have had someone on my plot. Flooding doesn't affect me now but I do understand the issues and concerns.

Please give the reasons for your response to the previous question. |

#	Response
1.	Paying a fee to GPC and membership to GAGA is confusing - because they are only once per year I forget what the set-up is.
2.	OK subject to Parish Council sorting out flooding/reallocation of allotments to those flooded and sorting out current concerns.
3.	Yes depending on any conditions the allotment is to be managed?
4.	I THINK GAGA MIGHT BE HANDED TOO MUCH TO MANAGE AND A LOT OF EXPENSE WHILE GPC WASH THEIR HANDS OF THE RESPONSIBILITIES AND COSTS . Suggest do nothing until at least the main drive is sorted out .Do not mind handing out rent forms for GPC .
5.	Mainly because the council have provided no information on what this will mean for allotment holders to be able to make an informed decision. Another perfect example of the half hearted approach and their lack of interest in the allotments.

6.	It sounds as though decisions would be made closer to people who are affected by them.
7.	No comment
8.	The flooding of the allotments, roads and main track all need to be improved.
9.	Not sure if it would be beneficial or not as we do not have an allotment feel it is unfair for us comment
10.	It would transfer the management of the allotments to people who are specifically interested in the allotments, which should speed up the resolution of issues which arise.
11.	Although in principle I agree that there could be some merit in a transfer to GAGA management, I do not have enough information on how the transfer is set up and the long term impact on allotment holders (i.e. rents, availability of funds for maintenance and water supply). The success of such a takeover would also depend on the long term future of the GAGA management committee.
12.	when i joined gaga this is not what i signed up for allso why should i have the responsability it is the gpc who should do it they did sign up for it
13.	Looks like a good a good idea and should bring benefits but are there enough members willing bto help with admin etc to provide continuity in a few years time/
14.	Too much to take on with the allotments being in such a state.
15.	Would prefer the management to be dealt with be enthusiasts rather than bureaucrats
16.	GPC have demonstrated issues raised are a headache for them but some could easliy be resolved if better co-operation in reality happened, hence my dissatisfaction. My yes to GAGA taking over is conditional on having a sustainable stronger committee who subject to GAGA having securing the right terms of reference would stay the course.
17.	Either-however general improvement overall is required.
18.	not sure-need feedback from GPC
19.	Not Sure
20.	lack of funds
21.	Not enough known to form opinion.
22.	Allotments should be run by allotment members
23.	Allotment management should be by allotment members
24.	Obviously GAGA have solely the interests of allotment holders at heart, whereas the Parish Council have to try and satisfy other groups aswell.
25.	Perhaps more importance will be given to issues such as flooding and communal composting
26.	I think that the interest of members will be better served
27.	Although I don't have an allotment, I think that GAGA would be more aware of the concerns and needs of the allotment holders than the Parish Council
28.	as I don't know what's involved, it is very difficult for me to comment

29.	I feel that the decisions regarding the allotments are probably best made by the allotment holders.
30.	Don't know. Will GAGA have a budget? What can GAGA do GPC haven't?
31.	Flooding and legal responsibilities could be costly?
32.	with reservations. 2013 too soon for GAGA. Need to know all costs. flooding issues, access tracks upgraded. We should not be rushed/forced to take over.
33.	with reservations
34.	i WOULD ASSUME THAT GAGA WOULD HAVE THE INTERESTS OF THE ALLOTMENTS AT THEIR HEART, COMPARED TO TO THE PC WHO HAVE MANY OTHER INTERESTS.

What would you want to change, with regard to the current GPC management? |

#	Response
1.	I suggest GAGA offer (for a fee) a fencing service and how about a watering service for holiday absences. More frequent strimming/weed control of unused plots please.
2.	Try and get more people on board .
3.	A complete shift in focus. It's clear that the council have little interest and do not want the responsibility of the allotments.
4.	No comment
5.	See previous comment
6.	Nothing, except reviewing Shed opening times. I don't find Sunday mornings a convenient time to buy from the shed.
7.	A more sympathetic role by GPC to tackle some of the issues raised.
8.	Be on the ball with what is happening at the allotments. Not to be so reactive.
9.	All Allotments holders take more pride and we gain a sense of community to make the allotments a much tidier place than it is today. This will require the GPC to resolve some of the known issues so we (GAGA) can demonstrate change for the good has happened and will happen This may mean a review of the tenancy agreement too and its management (and will GAGA have the authority to make and enforce any needed changes?) More engagement with Members (of course if they want it - maybe the survey will tell us)
10.	Less Hostile towards GAGA
11.	everything
12.	No comment
13.	None
14.	I am not aware of any issues with regard to the current GPC management.
15.	nothing
16.	We seem to have issues with some councilors. Is there no common ground that we can come together without it being them or us? they seem to have washed their hands with

allotments.

What would you not want to change, with regard to the current GPC management |

#	Response
1.	I think it is running ok .
2.	No comment
3.	Nothing
4.	Not enough information available to comment
5.	The change to "GAGA Management of the Allotments" should not cause any splits within the Allotment holders (Mmembers and non members included)
6.	No comment
7.	None
8.	Same reasons as above.